

**IMPORTANT NOTICE  
FUTURE SERVICE CLOSURE  
AND SERVICE RESTRICTIONS**

Please note that due to major IT maintenance, scheduled at the British Embassy in Copenhagen at the middle of June 2009, service levels in the consular section will be effected.

On Monday 15<sup>th</sup> and Tuesday 16<sup>th</sup> of June the consular section will be closed to the public, meaning that normal passport and consular matters will not be accepted or dealt with on those days.

On Wednesday 17<sup>th</sup> June, the consular section will re-open but will only be able to offer a restricted service.

Restrictions on service levels may have to remain in force for a period of up to approximately two weeks after these dates. We recommend, therefore, that passport customers submit their applications in good time. More specifically we recommend that if you wish to travel at the end of June or in July 2009, that you submit your application as soon as possible.

Throughout this period our usual processing times may have to be extended. We apologise for any inconvenience that these restrictions may cause but the IT maintenance is essential.